

SRL:SEC:SE:2019-20/117

20 January, 2020

The Manager
Listing Department,
National Stock Exchange of India Limited
(Symbol: SPENCERS)
Exchange Plaza, 5th Floor
Plot No. C/1, G-Block
Bandra-Kurla Complex
Bandra (East),
Mumbai – 400 051

The General Manager
Department of Corporate Service,
BSE Limited
(Scrip Code: 542337)
Phiroze Jeejeebhoy Tower
Dalal Street
Mumbai – 400 001

The Secretary
The Calcutta Stock Exchange Limited
7, Lyons Range
Kolkata – 700 001

Sub: Statement of Investor Complaints for the Quarter ended 31 December, 2019

Dear Sir,

Please find enclosed a statement on investor complaints as required to be provided under Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulation 2015 for the quarter ended 31 December, 2019.

Thanking you,

Yours faithfully,

For Spencer's Retail Limited


Rama Kant
(Company Secretary & Compliance Officer)
FCS 4818



Encl: as above

Spencer's Retail Limited

(Formerly Known as RP-SG Retail Limited)

Regd. Office: Duncan House, 1st Floor, 31, Netaji Subhas Road, Kolkata-700 001

Tel: +91 33 6625 7600 Web: www.spencersretail.com

CIN: L74999WB2017PLC219355

Spencer's Retail Limited
(Formerly known as RP-SG Retail Limited)

Statement of Investor Complaints

1. Name of Listed Entity : Spencer's Retail Limited
2. Quarter ended : 31 December, 2019

Part A

Sr. No.	Particulars	Number
1	Number of complaints pending at the beginning of the quarter	1
2	Number of complaints received directly including scores	0
3	Number of complaints forwarded by Investors	7
4	Number of complaints received directly from Stock exchange	0
5	Number of complaints received directly from NSDL	0
6	Total Number of complaints/comments received (1+2+3+4+5)	8
7	Number of complaints redressed/resolved	8
8	Number of complaints pending	0

Part B

Sr.No.	Name of Complainant	Date of Complaint	Status (Resolved/pending)
1	Ms Chitra Banerjee	30.09.2019	Resolved
2	Smt Shaysta Zarenn	15.10.2019	Resolved
3	Prabir Kumar Roy	23.10.2019	Resolved
4	Susmita Basu	29.10.2019	Resolved
5	Bajaj Consultants Pvt Ltd	29.10.2019	Resolved
6	Manabendra Nath Srimany	30.10.2019	Resolved
7	Subimal Chandra Banerje	05.11.2019	Resolved
8	Fairluck Commercial Company Ltd	19.12.2019	Resolved

20.01.2020



[Handwritten Signature]
Company Secretary

LINK Intime

Link Intime India Pvt Ltd
CIN : U67190MH1999PTC118368
Vaishno Chambers, 5th Floor,
Room No. 502 & 503
6, Brabourne Road, Kolkata - 700001
Tel : 033-4004 9728, Fax:033-4073 1698
E-mail : kolkata@linkintime.co.in
Website : www.linkintime.co.in

SPENCER'S RETAIL LIMITED

Investor Grievance for the quarter ended 31.12.2019

Date of Complaint	Complaint received from	Complaint received by	Name of the Complainant	Nature
30.09.2019	Investor	Link Intime India Pvt. Ltd	Ms. Chitra Banerjee	Non-receipt of Demat Request ***
15.10.2019	Investor	Spencer's Retail Limited	Smt. Shaysta Zarenn	Non- Receipt of Exchange Certificate
23.10.2019	Investor	Link Intime India Pvt. Ltd	Prabir Kumar Roy	Non-receipt of Rejected DRF
29.10.2019	Investor	Spencer's Retail Limited	Susmita Basu	Non-receipt of Exchange Certificate
29.10.2019	Investor	Link Intime India Pvt. Ltd	Bajaj Consultants Pvt. Ltd.	Nno- Receipt of Exchange Certificate
30.10.2019	Investor	Link Intime India Pvt. Ltd	Manabendra Nath Srimany	Nno- Receipt of share Certificate(s)- Transfer
05.11.2019	Investor	Link Intime India Pvt. Ltd	Subimal Chandra Banerje	Nno- Receipt of Exchange Certificate
19.12.2019	Investor	Link Intime India Pvt. Ltd	Fairluck Commercial Company Ltd	Nno- Receipt of share Certificate(s)- Transfer

Cont.....P.....1

Regd. Off C-101, 247 Park, L.B.S. Marg, Vikhroli (West) Mumbai- 400083. Tel : +91 22 4918 6000, Fax +91 22 4918 6068, E-mail: mumbai@linkintime.co.in



LINK Intime

Link Intime India Pvt Ltd
CIN : U67190MH1999PTC118368
Vaishno Chambers, 5th Floor,
Room No. 502 & 503
6, Brabourne Road, Kolkata - 700001
Tel : 033-4004 9728, Fax:033-4073 1698
E-mail : kolkata@linkintime.co.in
Website : www.linkintime.co.in

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PARTICULARS	NUMBER
1) NUMBER OF COMPLAINT BROUGHT FORWARD FROM LAST QUARTER ***	1
1) NUMBER OF COMPLAINTS RECEIVED DIRECTLY FROM INVESTOR	7
2) NUMBER OF COMPLAINTS RECEIVED DIRECTLY FROM STOCK EXCHANGE	0
3) NUMBER OF COMPLAINT RECEIVED DIRECTLY FROM NSDL	0
TOTAL NUMBER OF COMPLAINTS/COMMENTS RECEIVED	8
NUMBER OF COMPLAINTS RESOLVED	8
NUMBER OF COMPLAINTS PENDING	NIL

For Link Intime India Pvt. Ltd.

S.P. Guha
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Head- Kolkata Operations

